

M-PESA TARIFFS

EFFECTIVE SUNDAY, JULY 1ST 2018

Pursuant to The Finance Bill 2018 and The Provisional Collection of Taxes and Duties Act, we have made the following adjustments to our M-PESA Tariffs

Customer Charges					
Transaction Range (KShs)	Transaction Type and Customer Charges (KShs)				
Min	Max	Transfer to M-PESA Users	Transfer to Other Mobile Money Users	Transfer to Unregistered Users	Withdrawal from M-PESA Agent
1	49	FREE*	N/A	N/A	N/A
50	100	FREE*	N/A	N/A	10
101	500	11	11	45	27
501	1,000	15	15	49	28
1,001	1,500	26	26	59	28
1,501	2,500	41	41	74	28
2,501	3,500	56	56	112	50
3,501	5,000	61	61	135	67
5,001	7,500	77	77	166	84
7,501	10,000	87	87	205	112
10,001	15,000	97	97	265	162
15,001	20,000	102	102	288	180
20,001	35,000	105	105	309	191
35,001	50,000	105	105	N/A	270
50,001	70,000	105	105	N/A	300

ATM Withdrawal		
Transaction Range (KShs)		Customer Charge
Min	Max	
200	2,500	34
2,501	5,000	67
5,001	10,000	112
10,001	20,000	197

Other Transactions	KShs
All Deposits	FREE
M-PESA Registration	FREE
Buying Airtime through M-PESA	FREE
M-PESA Balance Enquiry	FREE
Change M-PESA PIN	FREE

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NOTE

- Maximum account balance is KShs. 100,000.
- Maximum daily transactions value is KShs. 140,000. Maximum per transaction is KShs. 70,000.
- You cannot withdraw less than KShs. 50 at an M-PESA agent outlet.
- To initiate M-PESA Self Reversal, send the transaction confirmation to 456 or dial *456# and press 1.
- You cannot deposit money directly into another M-PESA customer's account at an agent outlet.
- **3 free transactions per day thereafter KShs.1 (1-49) and KShs.2 (50-100) will apply.

For registration at Agent outlets only Kenyan Passports and National IDs are valid. Foreign Passports, Military IDs and Foreigner Certificates can only be registered at Safaricom Shops and Care Desks.

For deposits and withdrawals, the valid documentation are Kenyan Passport, National ID, Foreign passport, Military ID and Foreigner Certificate.

Dial *234# to view applicable charges.

NO TRANSACTION WITHOUT AN ORIGINAL ID